

# AGENCY GUIDE

*People of faith serving anyone in need by strengthening families  
and promoting respect for human dignity and life*

[WWW.CCCTX.ORG](http://WWW.CCCTX.ORG)

## WHO WE ARE

Catholic Charities of Central Texas is a faith-based social services organization serving individuals and families across 25 Central Texas counties. We provide a holistic set of programs and services to engage, educate, and empower Central Texans out of poverty now and into the future. Catholic Charities of Central Texas is a member of one of the largest social service networks in the United States, Catholic Charities USA. We have worked to meet the needs of the most vulnerable members of our community since 1999.

## OUR MISSION

People of faith serving anyone in need by strengthening families and promoting respect for human dignity and life.

## OUR VISION

A Central Texas in which every person thrives in their God-given gifts and dignity.

## WHO WE SERVE

- Individuals and families across our 25-county service region
- Anyone in need regardless of race, religion, ethnicity, or economic circumstance
- Clients in need of multilingual services

## CORE PROGRAMS

Our six innovative programs take a holistic approach to help families reach their full potential.



**Counseling Services**



**Gabriel Project Life Center**



**Disaster Response**



**Immigration Legal Services**



**Financial Stability**



**St. Michael's Veteran Services**

## GET INVOLVED

- **LEARN:** Attend a kNOw Poverty Hour tour to learn more about our mission and services at [ccctx.org/know-poverty-hour-austin](http://ccctx.org/know-poverty-hour-austin) or [ccctx.org/know-poverty-bryan](http://ccctx.org/know-poverty-bryan).
- **GIVE:** Donate to support our six programs at [ccctx.org/donate](http://ccctx.org/donate).
- **SERVE:** Become a volunteer or host a donation drive by contacting Claire Bordelon at [Claire-Bordelon@ccctx.org](mailto:Claire-Bordelon@ccctx.org) or 512-651-6159.



### COUNSELING SERVICES

Our Counseling Services program provides high-quality mental health services to help individuals and families overcome life's challenges.

#### SERVICES OFFERED

##### Clients

- Virtual therapy
- Play therapy
- Individual counseling
- Group and/or family counseling
- Psychosocial evaluations

##### Community

- Community outreach presentations

#### PROGRAM HIGHLIGHT

Administered over 400 virtual therapy sessions to improve access to mental healthcare and remove barriers of time, distance and stigma.



### DISASTER RESPONSE

Our Disaster Response program responds quickly to get families back to their pre-disaster state or better.

#### SERVICES OFFERED

##### Clients

- On-the-ground support after a natural disaster
- Basic immediate needs
- Short-term housing or rental assistance
- Long-term case management (including financial education & literacy)

##### Community

- Disaster preparedness: Presentations & support
- Local Governments: Coordination with local resources, governments, & long-term recovery teams

#### PROGRAM HIGHLIGHT

Our Disaster Response program provides services to fill gaps in need to ensure all Central Texans are supported across our entire 25-county region.



## FINANCIAL STABILITY

Our Financial Stability program helps families and individuals prevent homelessness and achieve financial security through case management, education and emergency financial assistance.

### SERVICES OFFERED

#### Clients

- Long-term case management
- Financial education
- Short-term financial assistance
- Comprehensive community resources
- Housing stability

#### Community

- Financial education & literacy classes
- Collaboration with local service providers

#### PROGRAM HIGHLIGHT

Served 2,703 clients with housing and utility assistance, and achieved housing stability for 82.1% of clients.



## GABRIEL PROJECT LIFE CENTER

Our Gabriel Project Life Center program provides life-affirming services including education, mentoring, and material assistance for families to ensure their children have a healthy start to life.

### SERVICES OFFERED

#### Clients with children aged 0 - 36 months

- Prenatal & parenting education
- Mentoring
- Material assistance
- Life skills

#### Community

- Parenting classes
- Diaper distribution events
- Specialty classes based on need

#### PROGRAM HIGHLIGHT

Provided healthy starts to 698 babies by educating parents during pregnancy.



## IMMIGRATION LEGAL SERVICES

Our Immigration Legal Services program offers affordable immigration legal assistance from experienced attorneys and staff, with a focus on family reunification.

### SERVICES OFFERED

#### Clients

- Family-based immigration legal services
- Removal defense
- Permanent Resident Card Replacement or Renewal
- Deferred Action for Childhood Arrivals
- Visas for victims of crime & human trafficking
- Naturalization
- Asylum
- Virtual services available

#### Community

- Presentations on immigration laws & issues (e.g., DACA, Know Your Rights, Immigration 101)

#### PROGRAM HIGHLIGHT

Our program is the largest family-based immigration legal services program in Central Texas.



## ST. MICHAEL'S VETERAN SERVICES

Our St. Michael's Veteran Services program provides case management, financial assistance, and referrals to veterans and their dependents regardless of military discharge status.

### SERVICES OFFERED

#### Clients

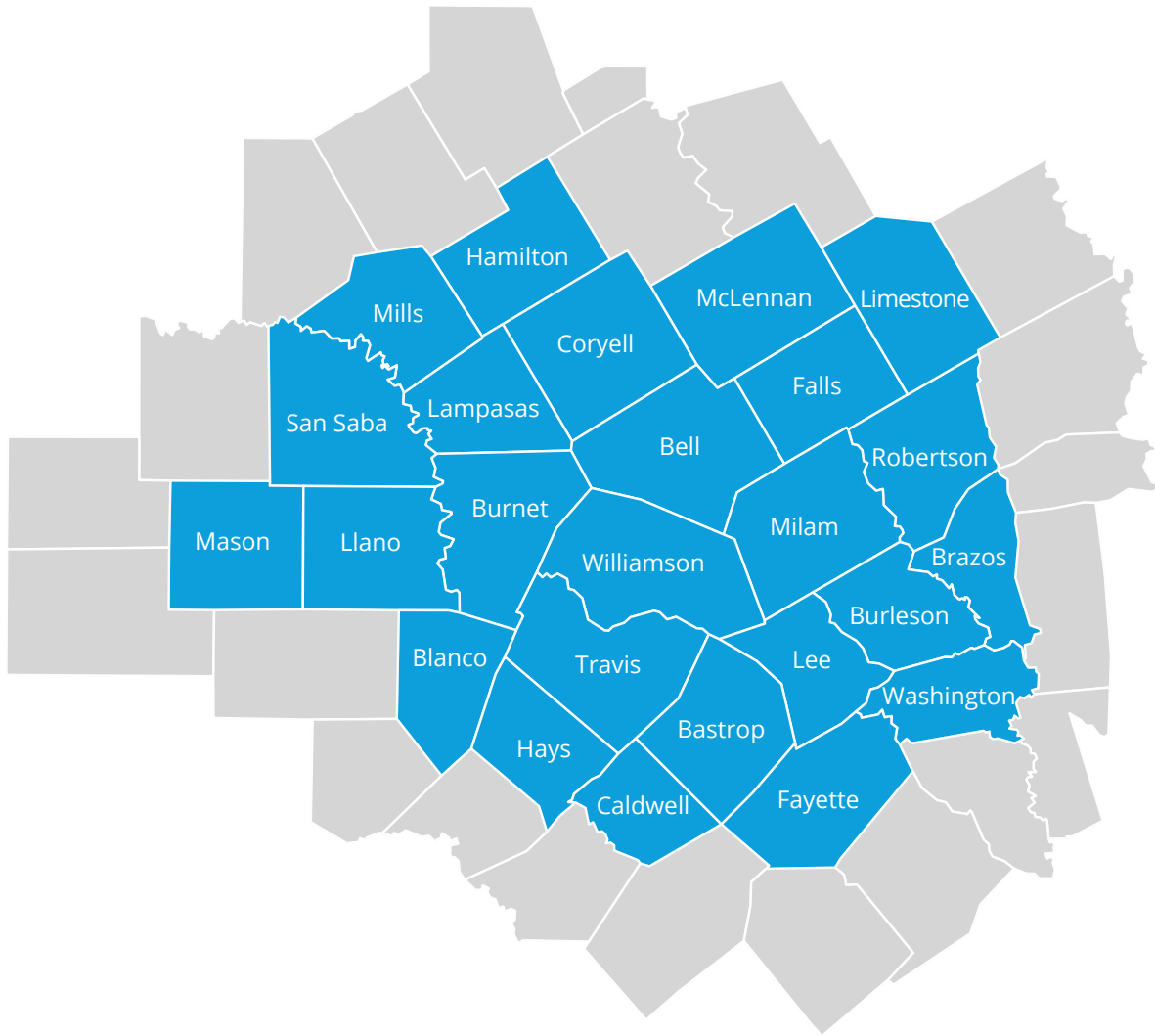
- Family-based case management
- Financial assistance
- Referrals for additional help

#### Community

- Collaboration with other providers & partners to maximize service delivery
- Presentations on issues faced by our veteran community

#### PROGRAM HIGHLIGHT

Our St. Michael's Veteran Services program is run by veterans to promote empathy and understanding of issues faced by this community.



**We serve clients in need across our entire 25-county service region regardless of race, religion, ethnicity, or economic circumstance.**

**CALL US TO LEARN MORE ABOUT OUR PROGRAMS AND SERVICES.**

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F: 512.651.6101



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